

SC Endeavors Registry

Recover Email Address or Reset Password

This guide will walk you through setting up a text capable phone number to recover the email address connected to your SC Endeavors registry account **OR** reset your password for your SC Endeavors registry account.

Setting Up Your Phone Number

To use the text message identify recovery option, you will need to first enter a Security Phone Number. If it is the first time logging in after this feature has been activated, a message about Account Security will populate (see image below). You will be required to make a choice to

1. Enter a security phone number
OR
2. Opt Out.

identitystaging.newworldnow.com/Account/SecurityReminder?returnUrl=%2...

Apps CCDF-Final-Rule-Se... Feature #3435 Rati... Client sites New World Now LL... NEW WORLD NOW... All Bookmarks

SCEndeavorsRegistry isner.tabitha+derek@gmail.com

Account Security

In order to provide a more secure account retrieval process, we suggest each account includes a security phone number.

Your security phone number may or may not be the same as the primary phone number you associate with your account.

Once entered, the security phone can help aid in locating lost email addresses and potential accounts associated with them.

Security Phone Number

USA e.g. (201) 555-0123

Send Code

Security Phone Number - Things to Know

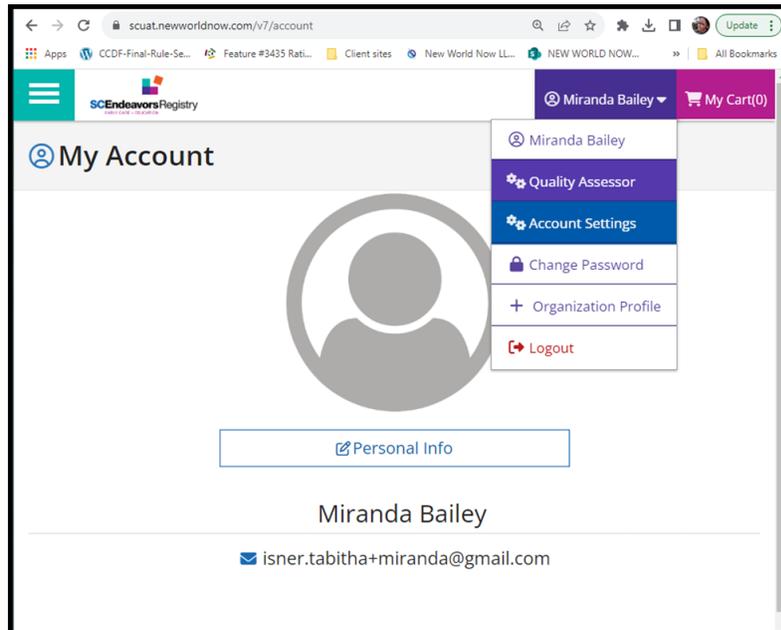
- May help locate lost accounts
- Increases overall account security
- Must be text message enabled
- Will not provide access to any information outside of connected email addresses
- Will not log you into an account

Opt Out

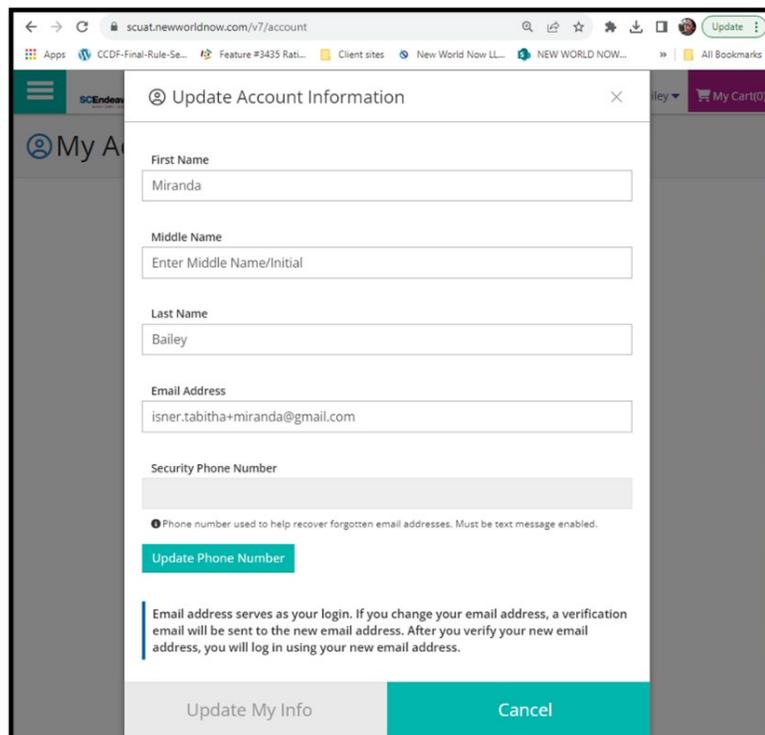
SC Endeavors Registry

If you decide to Opt Out, you can set up the text message recovery at a later date. To set up at a later date, you will need to complete the following steps:

- Log in to registry account
- Click on the right navigation menu, and select **ACCOUNT SETTINGS**
- Click on **PERSONAL INFO**



- Click on **UPDATE PHONE NUMBER**



Update Account Information

My Account

First Name
Miranda

Middle Name
Enter Middle Name/Initial

Last Name
Bailey

Email Address
isner.tabitha+miranda@gmail.com

Security Phone Number

Phone number used to help recover forgotten email addresses. Must be text message enabled.

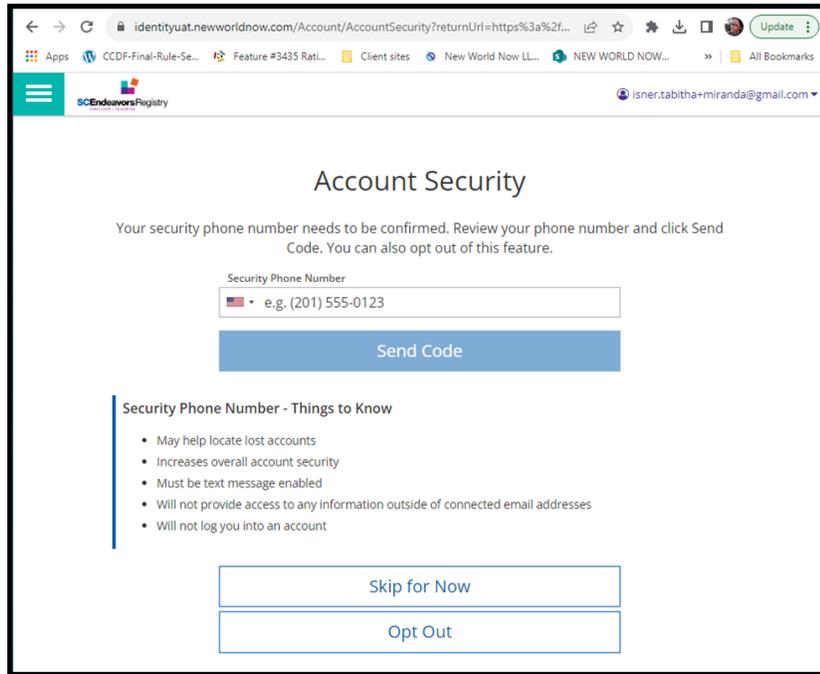
Update Phone Number

Email address serves as your login. If you change your email address, a verification email will be sent to the new email address. After you verify your new email address, you will log in using your new email address.

Update My Info Cancel

SC Endeavors Registry

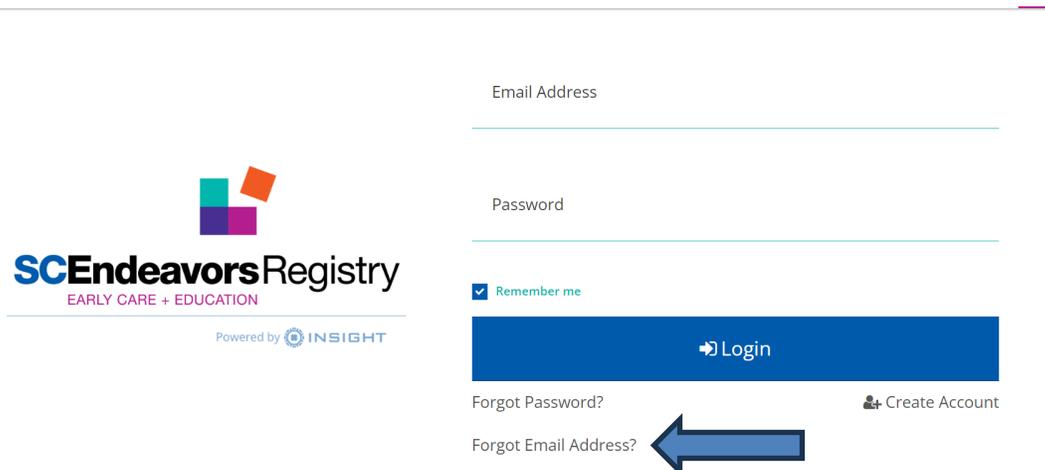
Enter a text capable telephone number as the **Security Phone Number**. Click Send Code. A verification code number will be texted to the number provided. Enter the verification code number when prompted, then click OK.



After the Security Phone Number has been entered you will be able to retrieve registry email address or reset password.

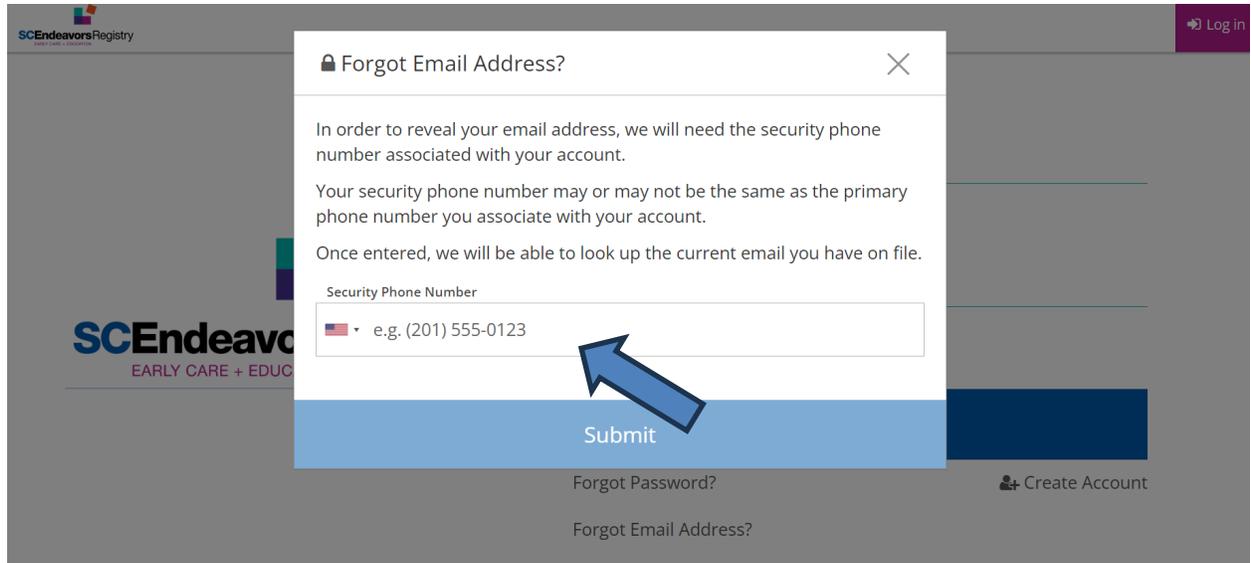
Email Address Recovery

To retrieve the email address connected to your SC Endeavors registry account, go to www.scendeavors.org and click on the Registry Login tab in the right hand corner. Then, click on Login in the right hand corner. Click on **FORGOT EMAL ADDRESS**.



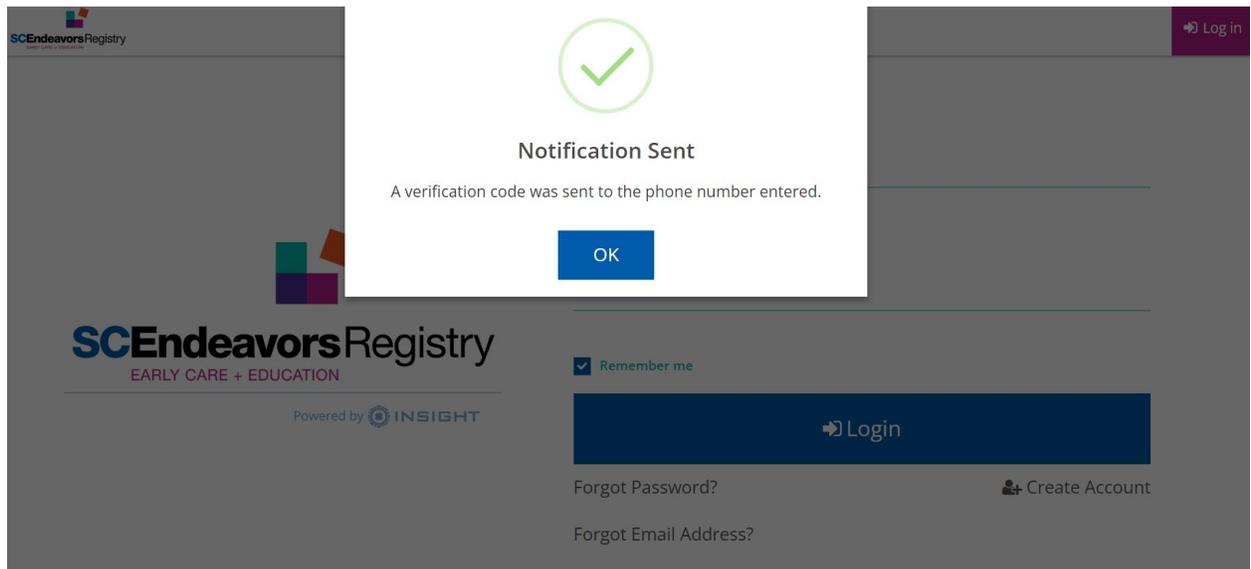
SC Endeavors Registry

Enter the Security Phone Number that you entered to receive text messages. After entering the Security Phone Number, click **SUBMIT**.



The screenshot shows a web page with a modal dialog box titled "Forgot Email Address?". The dialog contains the following text: "In order to reveal your email address, we will need the security phone number associated with your account. Your security phone number may or may not be the same as the primary phone number you associate with your account. Once entered, we will be able to look up the current email you have on file." Below the text is a text input field labeled "Security Phone Number" containing the example "(201) 555-0123" with a US flag icon. A blue arrow points to the "Submit" button at the bottom of the dialog. The background shows a blurred login page with a "Log in" button and links for "Forgot Password?" and "Forgot Email Address?".

Below is the page that will display after clicking SUBMIT. Click OK. A Verification Code will be texted to your Security Phone Number.



The screenshot shows the same web page with a modal dialog box titled "Notification Sent". The dialog features a green checkmark icon and the text: "Notification Sent. A verification code was sent to the phone number entered." Below the text is a blue "OK" button. The background shows the login page with a "Log in" button, a "Remember me" checkbox, and links for "Forgot Password?" and "Forgot Email Address?".

SC Endeavors Registry

After you have received the text message with the Verification Code, enter the Verification Code and click **LOOKUP EMAIL**.



Enter Verification Code

Enter Code

SC Endeavors Registry Log in

Lookup Email

[Request New Code](#)

Verification Codes - Things to Know

Valid codes are

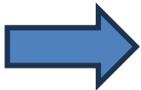
- Only eligible for 15 minutes
- Only a single code is active per security phone number at a time
- Will not provide access to any information outside of connected email addresses
- Will not log you into an account

The email address associated with the Security Phone Number will populate on the Available Accounts page. If the email address that has been provided is correct, click **SELECT** next to the correct email address.

SC Endeavors Registry Log in

Available Accounts

Based on the security phone number provided, the following associated email addresses were located.



nicole.shea@dss.sc.gov

Select

If the desired email address was not located, please request a new code using a different phone number or contact support for assistance.

[Request New Code](#)

SC Endeavors Registry

Password Reset

To reset your password for your SC Endeavors registry account, go to www.scendeavors.org and click on the Registry Login tab in the right hand corner. Then, click on Login in the right hand corner. Click on **FORGOT PASSWORD**.



Email Address
nicole.shea@dss.sc.gov

Password

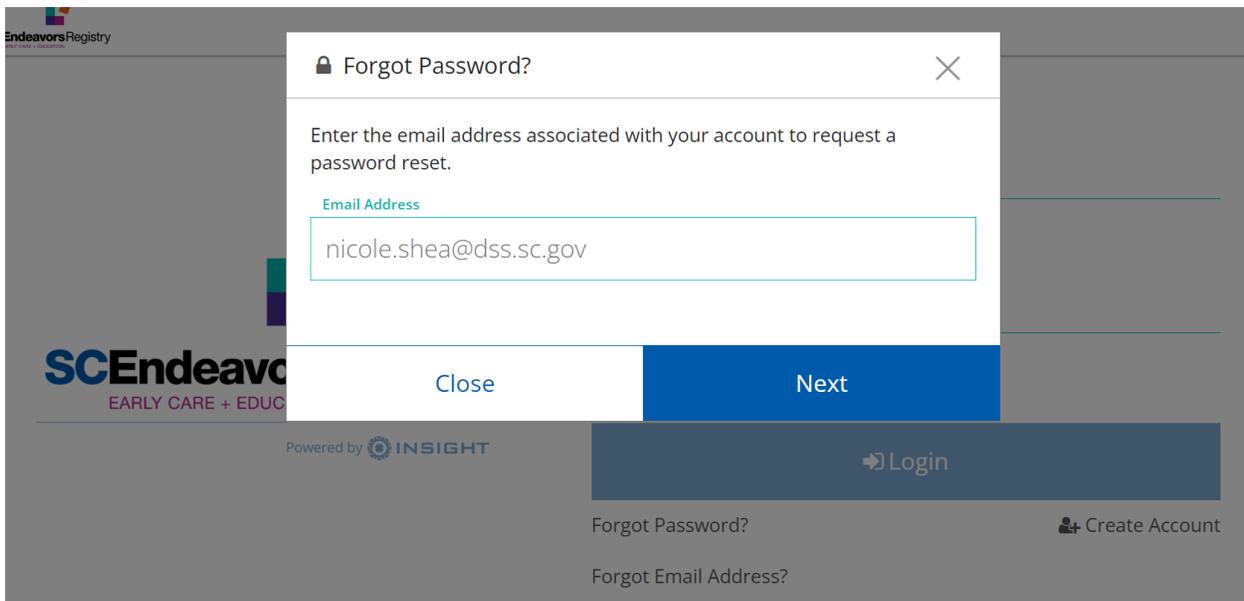
Remember me

[Login](#)

[Forgot Password?](#)  [Create Account](#)

[Forgot Email Address?](#)

You will confirm that the provided email address is the email address associated to your SC Endeavors registry account. If the email address provided is correct, you click **NEXT**.



SC Endeavors Registry

If you want to reset your password through text messaging, you will select the TEXT option. **(TIP: If you no longer have access to the email address associated with your SC Endeavors registry account, choose the TEXT option.)**

Enter the last 4 digits of the Security Phone Number. **(TIP: There is a help text provided to assist you with entering the correct security phone number.)** Click NEXT.

Forgot Password?

How would you like to verify your identity?

Email nj*****@dss.sc.gov

Text (***) ***.**38

To verify that this is your phone number, enter the last 4 digits including 38, and then click "Next" to receive your validation code.

Back Next

After clicking NEXT, a verification code will be texted to the Security Phone Number you provided. Enter the verification code, then click SUBMIT.

Forgot Password?

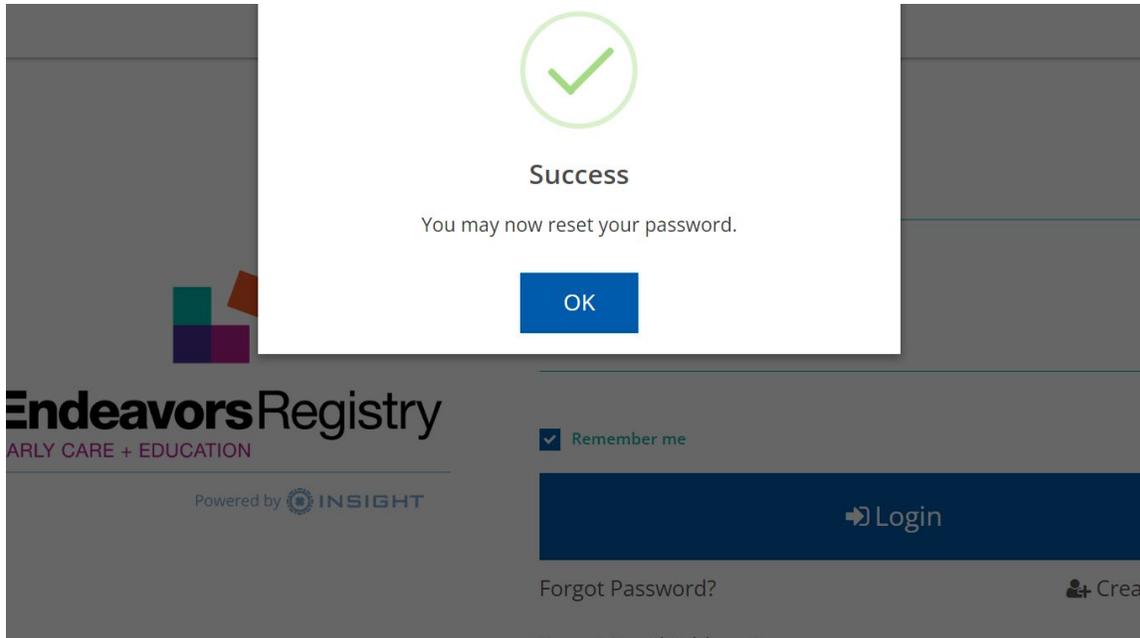
Enter the code sent to your confirmed mobile device for verification.

Verification Code Resend Code

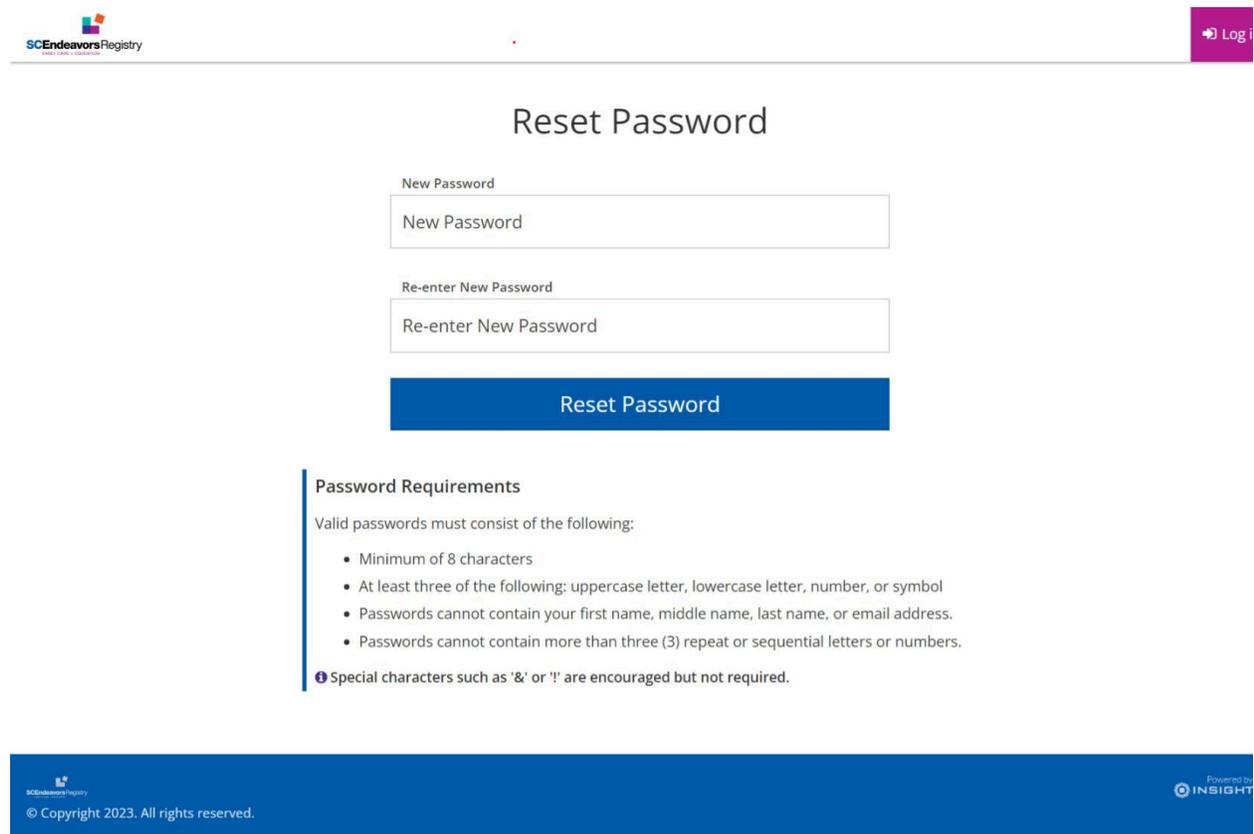
Back Submit

SC Endeavors Registry

After clicking SUBMIT, you will receive a message that you are now able to reset your password. Click OK.

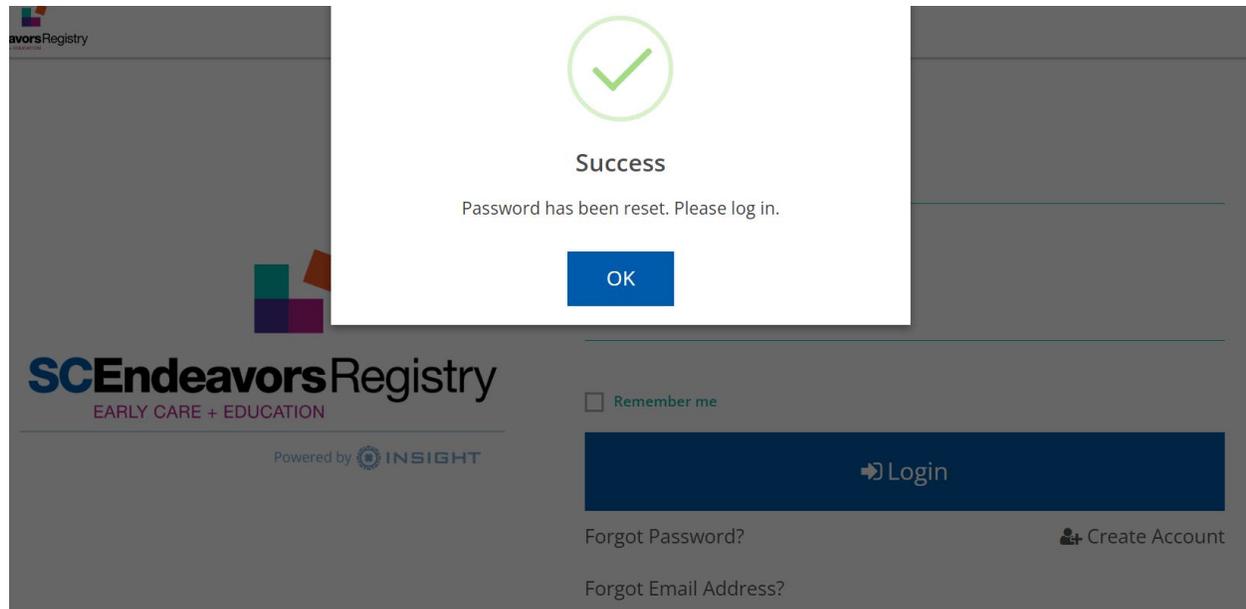


After clicking OK, you will be advanced to the Reset Password page. Enter the new password, re-enter the new password, click RESET PASSWORD. **(TIP: A help text is provided to assist with creating a password that meets the password requirements.)**



SC Endeavors Registry

If the new password meets the password requirements, you will receive a SUCCESS message. Click OK and proceed to log in to the registry.



The screenshot displays a modal dialog box in the center of the page. At the top of the dialog is a green circular icon containing a white checkmark. Below the icon, the word "Success" is written in a bold, black font. Underneath, the text "Password has been reset. Please log in." is displayed in a smaller, regular black font. At the bottom of the dialog is a blue rectangular button with the text "OK" in white. The background of the page is a dark gray. In the top left corner, there is a small logo with the text "avorsRegistry". In the bottom left corner, the "SC Endeavors Registry" logo is prominently displayed, with "EARLY CARE + EDUCATION" written below it. Below the logo, it says "Powered by INSIGHT". On the right side of the page, there is a dark blue "Login" button with a white arrow icon. Below the login button are links for "Forgot Password?", "Forgot Email Address?", and "Create Account" (with a person icon).

avorsRegistry

Success

Password has been reset. Please log in.

OK

SC Endeavors Registry
EARLY CARE + EDUCATION

Powered by **INSIGHT**

[Login](#)

[Forgot Password?](#)

[Forgot Email Address?](#)

[Create Account](#)