

SC Endeavors Registry

Recover Email Address or Reset Password

This guide will walk you through setting up a text capable phone number to recover the email address connected to your SC Endeavors registry account **OR** reset your password for your SC Endeavors registry account.

Setting Up Your Phone Number

To use the text message identify recovery option, you will need to first enter a Security Phone Number. If it is the first time logging in after this feature has been activated, a message about Account Security will populate (see image below). You will be required to make a choice to

1. Enter a security phone number
OR
2. Opt Out.

The screenshot shows a web browser window with the URL `identitystaging.newworldnow.com/Account/SecurityReminder?returnUrl=%2...`. The page title is "Account Security". The content explains the purpose of a security phone number and provides a form to enter one. The form includes a dropdown for country (USA) and a text input for the phone number (e.g., (201) 555-0123). Below the form is a "Send Code" button. To the left, under "Security Phone Number - Things to Know", there is a list of bullet points. At the bottom, there is an "Opt Out" button.

identitystaging.newworldnow.com/Account/SecurityReminder?returnUrl=%2...

Apps CCDF-Final-Rule-Se... Feature #3435 Rati... Client sites New World Now LL... NEW WORLD NOW... All Bookmarks

SCEndeavorsRegistry isner.tabitha+derek@gmail.com

Account Security

In order to provide a more secure account retrieval process, we suggest each account includes a security phone number.

Your security phone number may or may not be the same as the primary phone number you associate with your account.

Once entered, the security phone can help aid in locating lost email addresses and potential accounts associated with them.

Security Phone Number

USA e.g. (201) 555-0123

Send Code

Security Phone Number - Things to Know

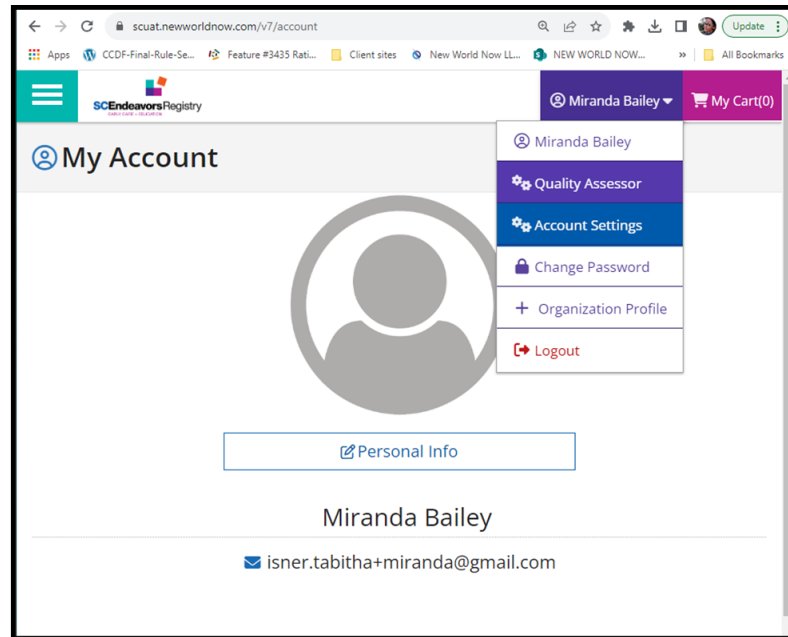
- May help locate lost accounts
- Increases overall account security
- Must be text message enabled
- Will not provide access to any information outside of connected email addresses
- Will not log you into an account

Opt Out

SC Endeavors Registry

If you decide to Opt Out, you can set up the text message recovery at a later date. To set up at a later date, you will need to complete the following steps:

- Log in to registry account
- Click on the right navigation menu, and select **ACCOUNT SETTINGS**
- Click on **PERSONAL INFO**

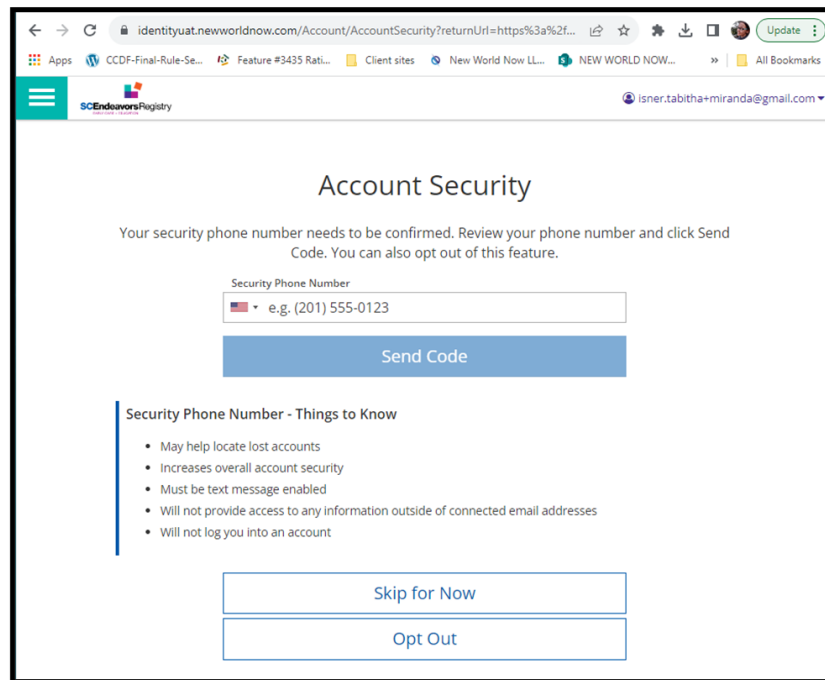


- Click on **UPDATE PHONE NUMBER**

A screenshot of the 'Update Account Information' form in the SC Endeavors Registry. The form is titled 'Update Account Information' and has a close button (X) in the top right. It contains several input fields: 'First Name' with 'Miranda', 'Middle Name' with 'Enter Middle Name/Initial', 'Last Name' with 'Bailey', and 'Email Address' with 'isner.tabitha+miranda@gmail.com'. Below these is a 'Security Phone Number' field, which is currently empty. Underneath the phone number field is a small note: 'Phone number used to help recover forgotten email addresses. Must be text message enabled.' Below this note is a teal button labeled 'Update Phone Number'. At the bottom of the form, there are two buttons: 'Update My Info' and 'Cancel'.

SC Endeavors Registry

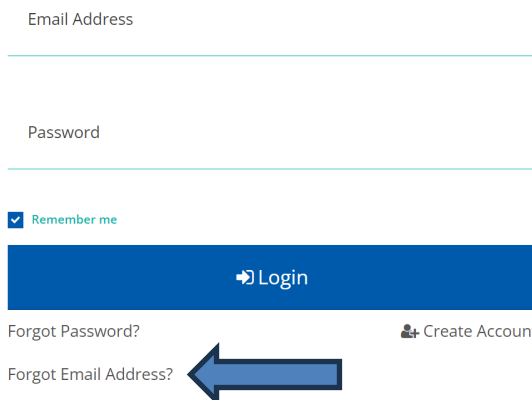
Enter a text capable telephone number as the **Security Phone Number**. Click Send Code. A verification code number will be texted to the number provided. Enter the verification code number when prompted, then click OK.



After the Security Phone Number has been entered you will be able to retrieve registry email address or reset password.

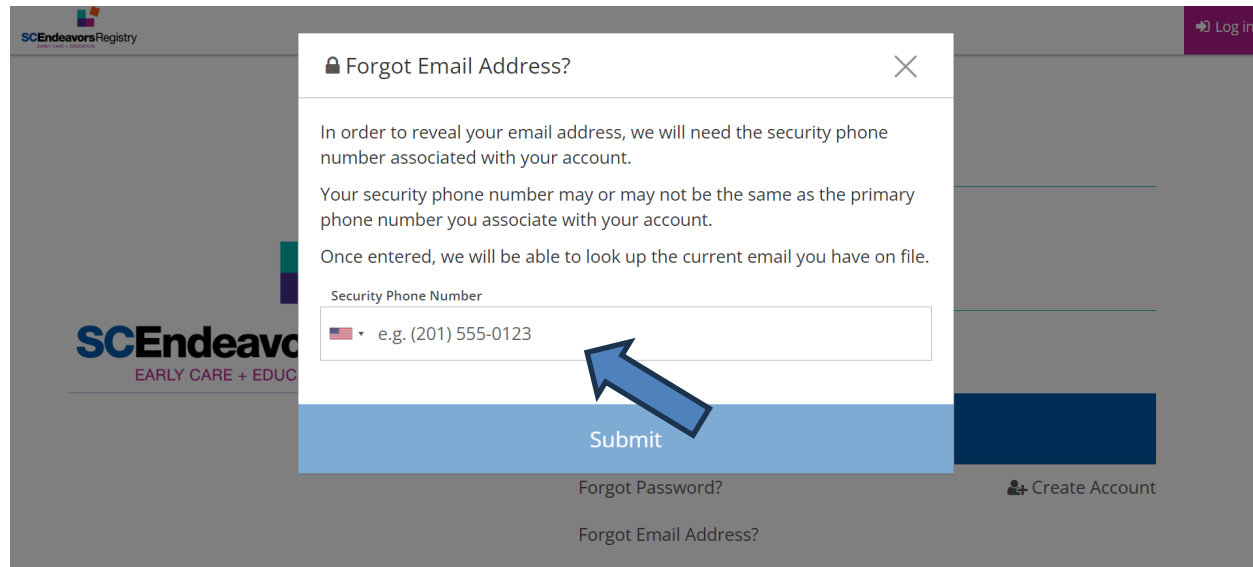
Email Address Recovery

To retrieve the email address connected to your SC Endeavors registry account, go to www.scendeavors.org and click on the Registry Login tab in the right hand corner. Then, click on Login in the right hand corner. Click on **FORGOT EMAL ADDRESS**.



SC Endeavors Registry

Enter the Security Phone Number that you entered to receive text messages. After entering the Security Phone Number, click **SUBMIT**.



The screenshot shows a web page for the SC Endeavors Registry with a modal dialog box titled "Forgot Email Address?". The dialog box contains the following text:

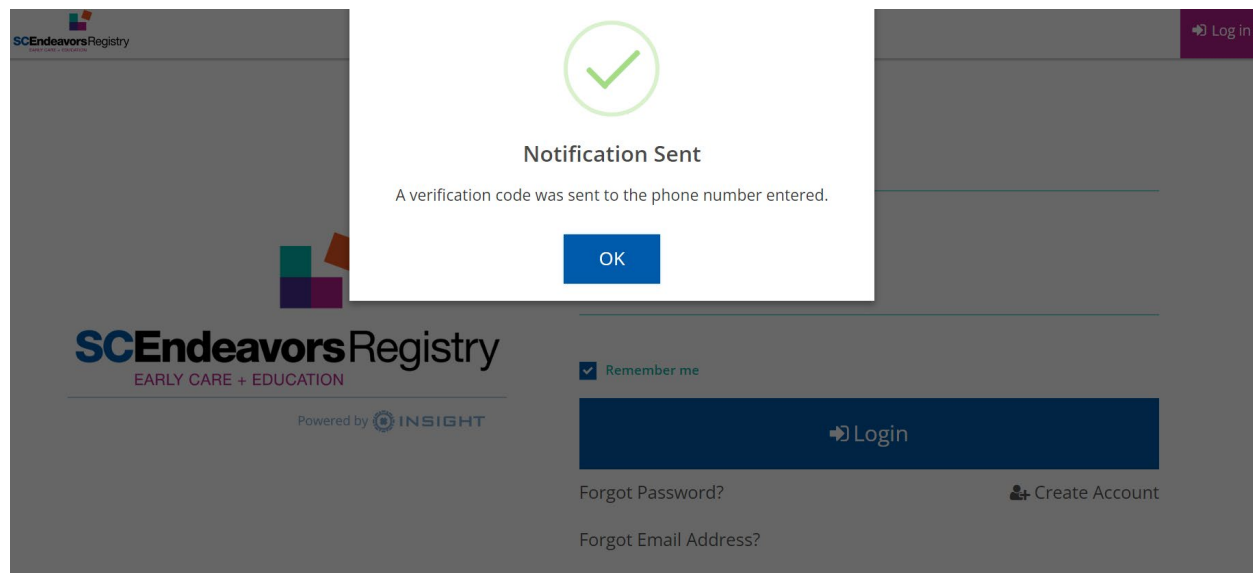
In order to reveal your email address, we will need the security phone number associated with your account.

Your security phone number may or may not be the same as the primary phone number you associate with your account.

Once entered, we will be able to look up the current email you have on file.

Below this text is a text input field labeled "Security Phone Number" with a placeholder "e.g. (211) 555-0123". A blue arrow points to this field. At the bottom of the dialog box is a blue "Submit" button. The background of the page shows the SC Endeavors Registry logo and a "Log in" button.

Below is the page that will display after clicking SUBMIT. Click OK. A Verification Code will be texted to your Security Phone Number.




The screenshot shows the same web page with a modal dialog box titled "Notification Sent". The dialog box contains the following text:

A verification code was sent to the phone number entered.

At the bottom of the dialog box is a blue "OK" button. The background of the page shows the SC Endeavors Registry logo, the text "EARLY CARE + EDUCATION", and a "Log in" button. There are also links for "Forgot Password?" and "Forgot Email Address?".

SC Endeavors Registry

After you have received the text message with the Verification Code, enter the Verification Code and click **LOOKUP EMAIL**.



Enter Verification Code

Enter Code

SC Endeavors Registry [Log in](#)

[Lookup Email](#)

[Request New Code](#)

Verification Codes - Things to Know

Valid codes are


- Only eligible for 15 minutes
- Only a single code is active per security phone number at a time
- Will not provide access to any information outside of connected email addresses
- Will not log you into an account

The email address associated with the Security Phone Number will populate on the Available Accounts page. If the email address that has been provided is correct, click **SELECT** next to the correct email address.

SC Endeavors Registry [Log in](#)

Available Accounts

Based on the security phone number provided, the following associated email addresses were located.

 nicole.shea@dss.sc.gov [Select](#)

If the desired email address was not located, please request a new code using a different phone number or contact support for assistance.

[Request New Code](#)

SC Endeavors Registry

Password Reset

To reset your password for your SC Endeavors registry account, go to www.scendeavors.org and click on the Registry Login tab in the right hand corner. Then, click on Login in the right hand corner. Click on **FORGOT PASSWORD**.



Email Address

nicole.shea@dss.sc.gov

Password

☒ Remember me

[Login](#)

[Forgot Password?](#)

[Forgot Email Address?](#)

[Create Account](#)

You will confirm that the provided email address is the email address associated to your SC Endeavors registry account. If the email address provided is correct, you click **NEXT**.

SC Endeavors Registry

Forgot Password?

Enter the email address associated with your account to request a password reset.

Email Address

nicole.shea@dss.sc.gov

Close

Next

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[Login](#)

[Forgot Password?](#)

[Forgot Email Address?](#)

[Create Account](#)

SC Endeavors Registry

If you want to reset your password through text messaging, you will select the TEXT option. **(TIP: If you no longer have access to the email address associated with your SC Endeavors registry account, choose the TEXT option.)**

Enter the last 4 digits of the Security Phone Number. **(TIP: There is a help text provided to assist you with entering the correct security phone number.)** Click NEXT.

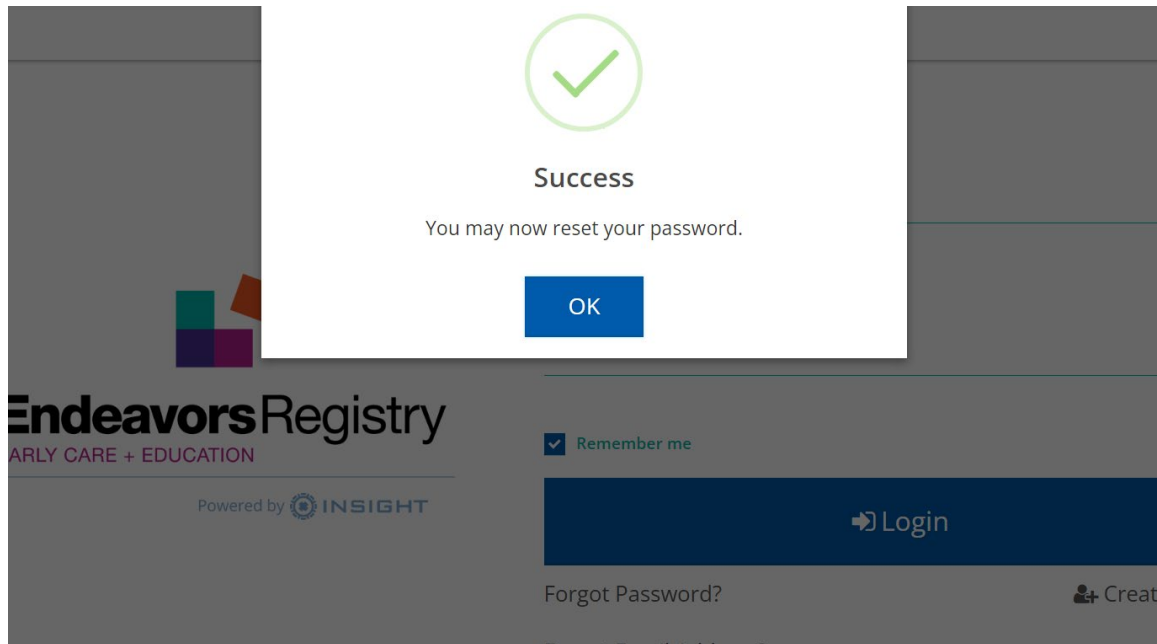
The screenshot shows a web browser window with the SC Endeavors Registry logo in the background. A modal dialog box titled "Forgot Password?" is open. It contains the question "How would you like to verify your identity?" with two radio button options: "Email nj*****@dss.sc.gov" (unselected) and "Text (***) ***.**38" (selected). Below the options, a blue vertical bar is followed by the text: "To verify that this is your phone number, enter the last 4 digits including 38, and then click 'Next' to receive your validation code." A text input field is provided for the user to enter the last 4 digits. At the bottom of the dialog are "Back" and "Next" buttons. In the background, the main login page is visible, showing links for "Forgot Password?", "Forgot Email Address?", and "Create Account".

After clicking NEXT, a verification code will be texted to the Security Phone Number you provided. Enter the verification code, then click SUBMIT.

The screenshot shows the same "Forgot Password?" dialog box, but now it prompts the user to "Enter the code sent to your confirmed mobile device for verification." There is a text input field labeled "Verification Code" and a "Resend Code" button next to it. At the bottom of the dialog are "Back" and "Submit" buttons. The background shows the main login page with the SC Endeavors Registry logo, the text "EARLY CARE + EDUCATION", and "Powered by INSIGHT". There is also a "Remember me" checkbox, a "Login" button, and links for "Forgot Password?", "Forgot Email Address?", and "Create Account".

SC Endeavors Registry

After clicking SUBMIT, you will receive a message that you are now able to reset your password. Click OK.

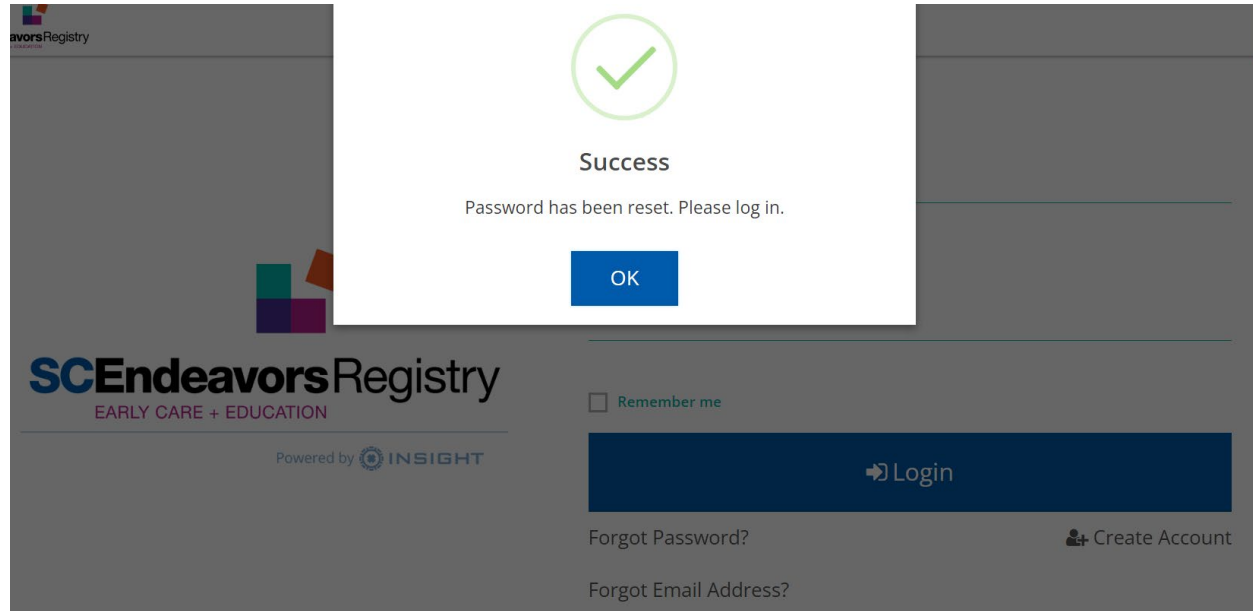


After clicking OK, you will be advanced to the Reset Password page. Enter the new password, re-enter the new password, click RESET PASSWORD. (***TIP: A help text is provided to assist with creating a password that meets the password requirements.***)

A screenshot of the "Reset Password" page. The page has a white background with a blue header bar at the top containing the SC Endeavors Registry logo and a "Log In" button. The main heading is "Reset Password". Below it are two input fields: "New Password" and "Re-enter New Password". A blue "Reset Password" button is positioned below the second field. To the right of the input fields is a section titled "Password Requirements" with a list of rules: minimum 8 characters, at least three of uppercase letter, lowercase letter, number, or symbol; no first, middle, last name, or email address; and no more than three repeat or sequential letters or numbers. A note at the bottom states that special characters like '&' or '!' are encouraged but not required. The footer is a blue bar with the SC Endeavors Registry logo, copyright notice "© Copyright 2023. All rights reserved.", and "Powered by INSIGHT".

SC Endeavors Registry

If the new password meets the password requirements, you will receive a SUCCESS message. Click OK and proceed to log in to the registry.



The image shows a success message overlay on the SC Endeavors Registry login page. The overlay is a white rectangle with a green checkmark icon at the top. Below the icon, the word "Success" is displayed in bold, followed by the text "Password has been reset. Please log in." At the bottom of the overlay is a blue button labeled "OK". The background is the login page, which features the SC Endeavors Registry logo (with "EARLY CARE + EDUCATION" in smaller text) and the text "Powered by INSIGHT". There is a "Remember me" checkbox, a large blue "Login" button, and links for "Forgot Password?", "Forgot Email Address?", and "Create Account".

Success

Password has been reset. Please log in.

OK

SC Endeavors Registry
EARLY CARE + EDUCATION

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☐ Remember me

Login

Forgot Password?

Forgot Email Address?

Create Account